## IN THE UNITED STATES PATENT & TRADEMARK OFFICE

ART UNIT: 2615

EXAMINER: George C. Monikang

FIRST NAMED

INVENTOR: Elwood G. Norris

SERIAL NO.: 10/560,273

FILED: 7/13/2006

CONF. NO.: 3473

FOR: SYSTEM & METHOD FOR

DELIVERING AUDIO-VISUAL CONTENT ALONG A CUSTOMER

WAITINGLINE

DOCKET NO.: 00025-21902.PROV.PCT.US

CERTIFICATE OF DEPOSIT

DATE OF DEPOSIT: August 21, 2007

I hereby certify that this paper or fee (along with any paper or fee referred to as being attached or enclosed) is being electronically deposited using EFS Web with the United States Patent Office on the date indicated above.

/Jason R. Jones/

Jason R. Jones

## AMENDMENT / RESPONSE

Mail Stop Amendment Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

Dear Sir:

In response to the Office Action, mailed May 21, 2007, Applicants offer the following Amendment and requests reconsideration of the above-captioned application.